

Discrimination is Against the Law!

Orthopedic Institute, PLLC, an Arizona professional limited liability company (the “Clinic”), its affiliated clinics, and Orthopedic Institute MSO, LLC, a Delaware limited liability company (the “Management Company”), its affiliated and managed clinics and surgery centers (Clinic, surgery centers and Management Company will be referred to herein as “Orthopedic Institute” and sometimes referred to herein as “we” or “us”), complies with all applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Orthopedic Institute does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, or sexual orientation.

Orthopedic Institute provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please let us know when you schedule your appointment.

If you believe that Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Orthopedic Institute’s
Compliance Director

455 N. Mesa Blvd., Suite 7
Mesa, AZ 85201
Toll Free: 888-990-0077

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

Office for Civil Rights
US Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201

Toll-free: [800-368-1019](tel:800-368-1019)

TDD Toll-free: [800-537-7697](tel:800-537-7697)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>